

2018

ANNUAL
REPORT



WHEATON
PUBLIC
LIBRARY



from the **director**

It is with tremendous pride that I share with you the 2018 Wheaton Public Library (WPL) Annual Report. This report represents a year of great accomplishments by the Library Board and Staff of WPL. I am very proud to say that WPL is an excellent library and that is due to the commitment and dedication of 77 outstanding library employees who operate the library every day.



WPL welcomes everyone and this is highlighted in the library's new mission statement. The programs, services and collections that the library offers truly make a difference to all who use them, which you will see proof of when you read this Annual Report. The community support and participation in the 2018 Community Analysis Project was tremendous. Your insights and comments helped us to develop a new vibrant strategic plan, mission statement and spaces that we hope will better meet your needs.

WPL is more than books, DVDs and computers; it is a place to find hope, inspiration, a helping hand and a brighter future. We are thankful for the many community partnerships that the library has developed through the years, for each one makes our library be as strong as it can be. The Friends of the Library organization is a partner we are most thankful for. The work that the Friends do on a daily basis does not go unnoticed by the Library Board and Staff, and should not go unnoticed by you. The Friends of the Library book sales generate 10% of the library's revenue (outside of the City's contribution). This revenue funds ALL of the library's programs, concerts and reading programs.

Thank you for your continued dedication and loyalty to WPL. Your voice is important to us as we continue to grow our library. Please know that my door is always open and I welcome your thoughts, ideas and concerns. I look forward to another exciting year!

Sincerely,

A handwritten signature in black ink that reads "Betsy". The signature is fluid and cursive.

Betsy Adamowski
Executive Library Director

mission statement

Wheaton Public Library is a welcoming destination that connects the community to literacy, information, ideas and experiences. Grow with us!

Board of Directors

Christine Fenne, *President*

Carl Cho, *Secretary*

Raymond Sanguinetti, *Treasurer*

Robert Lyon

Robert McDonough

Joe McHaley

Laurie Metanchuk

Kathryn Staron

year highlights

- Winner of the 2018 Wheaton Chamber of Commerce **BEST LARGE BUSINESS**
- Executive Library Director Betsy Adamowski awarded **LIBRARIAN OF THE YEAR** by the Illinois Library Association
- Completed the 2018 **COMMUNITY ANALYSIS PROJECT** (with community support and participation)
- Developed a **NEW LIBRARY MISSION STATEMENT**
- **RANKED #9** out of 16 *Things to Do in Wheaton* by Trip Advisor
- Successfully completed Phase II of the **INTERIOR PROJECT**:
 - Enhanced seating area outside the Café on the Park
 - Enlarged the Friends of the Library Book Nook
 - Opened up the Youth Story House
 - Added three newly constructed Study Rooms on the 2nd floor
 - Soundproofed all Study Rooms
 - Created a new Youth Programming Area
 - Launched the newly developed Arts and Culture Center
 - Installed a new Study Room reservation system
 - Installed new carpeting on the Youth Services stairway
 - Purchased the library's first 3D Printer

café on the Park

34,000
HOT DRINKS

16,000
cups of coffee

20,000
bakery items

3,000 WRAPS



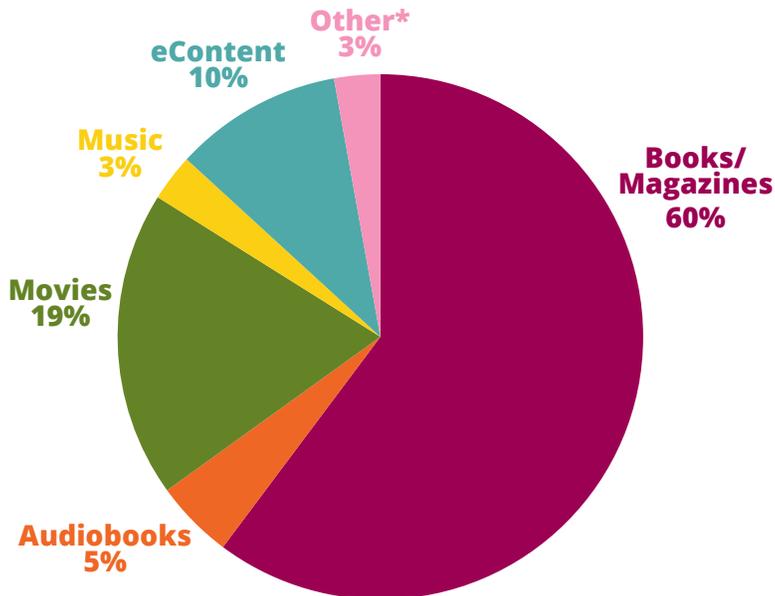

LIBRARY + PARTNERSHIPS = SUCCESS

65+ community partners 

GRANTS	Wheaton Lions Club	\$2,500
	DuPage Foundation JCS	\$2,000
	World War I and America	\$1,800
	Illinois State Library Back to Books	\$1,000
	Wheaton Rotary Club	\$1,000
	Illinois Arts Council	\$450

the numbers

Items Checked Out



*Other = Video Games, Framed Art, Tech, LINKin checkouts, Learning Games, CD Kits, Discover Packs

Circulation Summary

Books/Magazines	622,075
CD Audiobooks	50,012
Movies	194,735
Music	29,915
eContent	106,984
Other	29,237
TOTAL	1,032,958

eContent

CARDHOLDERS HAVE ACCESS TO EBOOKS, AUDIOBOOKS, GRAPHIC NOVELS, COMICS, MAGAZINES, NEWSPAPERS — AND EVEN CONTENT FOR KIDS, INCLUDING EASY PICTURE BOOKS AND CHAPTER BOOKS. LEARN MORE AT WHEATONLIBRARY.ORG/ECONTENT.

TOTAL CIRCULATION
(all materials)

1,032,958

books & MAGAZINES
622,075
CHECKED OUT

262,429
items in collection

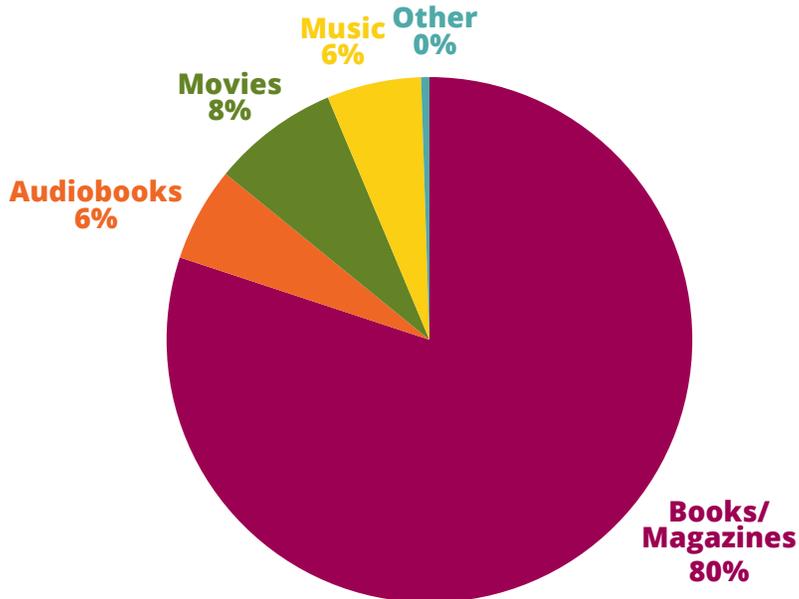
518,619 VISITORS

WPL Numbers 2018

Visitors	518,619
Total Circulation - all material	1,032,958
Circulation - eContent	106,984
Holds placed	80,344
Books borrowed through LINKin	12,748
Books borrowed through ILL	3,202
Items in the collection	262,419
Signed up for notices via text message	442
Computer users	42,259

Program attendance	34,615
Number of programs	1,259
Local groups used meeting rooms	1,559
Reference questions asked	85,365
Study rooms used	5,677
Museum Adventure Passes	252
Notary Public appointments	421

Items in the Collection



Collection Summary

Books	202,625
DVDs	18,387
Music CDs	14,682
CD Audiobooks	12,161
Playaways	2,527
Blu-rays	1,349
Media Kits	633
Video Games	122
Tech Equipment	161
Microfilm & Microfiche	130
Framed Art	101

Q&A

What is weeding?

To make space for new books, librarians must “weed” from our collection. We weed a book if it hasn’t checked out in 4 years, has outdated information or is in poor condition. Every effort is made to replace weeded books with newer editions. Weeding makes it easier for you to find what you’re looking for.



27,662 OUTDATED & UNUSED BOOKS WERE REMOVED IN 2018.

How do holds work?

The library purchases 1 copy of an item for every 5 people on the waiting list. When calculating the wait time, please take into account the number of copies the library owns.

24/7 library

These services can be used anywhere, anytime. All you need is a WPL library card and access to wheatonlibrary.org

eCONTENT

Borrow eBooks, audiobooks, magazines and newspapers from our eContent providers. Includes OverDrive, Axis360, RBDigital, Flipster and PressReader. **wheatonlibrary.org/econtent**

ONLINE LEARNING

Lynda.com has thousands of online video courses on a variety of topics including business, technology, design and education. Learn Polish, Thai, Shakespearean English or how to talk like a Pirate from Mango Languages. Learning Express offers practice tests for students and job seekers. **wheatonlibrary.org/econtent**

PREMIUM ONLINE RESOURCES

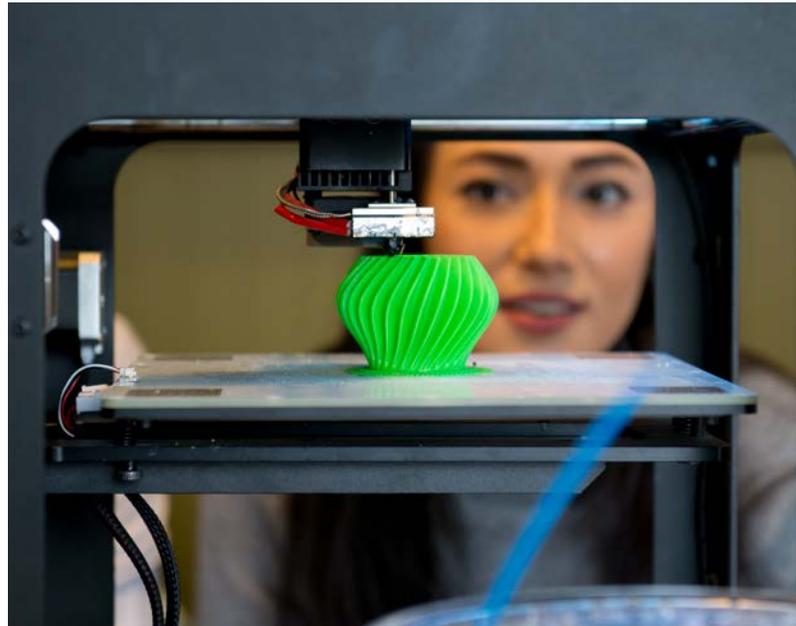
WPL offers premium online resources with information you can't find on the Internet for free. Popular databases include Consumer Reports for product research, Morningstar and Value Line for investment reports, and NovelList for reading suggestions. Last year, we added AtoZ World Food where you'll find all things food (and drink) related for 174 countries. **wheatonlibrary.org/research**

TEXT NOTICES

Text the library any time to see what you have checked out or on hold; receive a text message when a hold is ready for pickup or an item is due soon. Best of all, you can renew by text! Text SIGNUP to 630-868-9361 to get started. Learn more at **wheatonlibrary.org/textnotices**

3D PRINTING

Create a 3D object using any 3D design software. (Try Tinkercad, it's free.) Upload your file to the library and we will print your design. Cost is \$1/ file + 10¢/gram. **wheatonlibrary.org/3dprint**



ONLINE CATALOG AND MY ACCOUNT

Search for and request library material, renew items checked out, pay fines and more. Place a hold on an available item and we will put it on the holdshelf for you. Freeze your holds and release them when you're ready to read. Find links to the catalog and My Account at **wheatonlibrary.org**

MOBILE PRINTING

Send a print job from your home computer or mobile device to the library. Release your color (25¢/page) or just black (10¢/page) print jobs at the Tech Center. Print jobs remain in the queue for 24 hours. **wheatonlibrary.org/mobileprint**

“As a student, I used WPL all the time for research and information. As a parent, I have instilled my children with the value of the library. As a reader, WPL is my greatest resource.”

tech center

TECH2GO

HOST A MOVIE NIGHT! Roku + Projector + Screen + Job Rocker (substitute Blu-ray player or Chromecast for Roku)

DIGITIZE YOUR MEMORIES! Convert VHS, negatives, slides and 8mm film. Borrow a microphone to record grandpa's favorite stories. Take a GoPro camera on your next adventure.

PRACTICE STEM SKILLS with logic games, Snap Circuits kits and Ozobot and Sphero robots. Fun for all ages!

For more information on our Tech2Go collection visit wheatonlibrary.org/tech2go

TECH4HERE

SCAN documents, photos, slides and negatives; **CONVERT** VHS to DVD; send a fax. Use Microsoft Office software and Photoshop on library computers and laptops.

CHECK OUT A BATTERY CHARGER when you're in the library and your smartphone or tablet is low on power.



106,984
DIGITAL CHECKOUTS

21,704
learning sessions



79 Tech2Go items were
checked out **1,029**
TIMES

TECH FOR KIDS

Snap Circuits kits, logic games, Ozobot and Sphero robots, GoPro Camera. eContent for Kids: books, comics, graphic novels from Tumblebooks, OverDrive and Axis360

17,426 ITEMS
RENEWED BY **text**

80,344 HOLDS PLACED

BORROW AN IPAD OR IPOD
TOUCH FROM THE TECH CENTER
TO TEST-DRIVE ALL OUR APPS.

adult services

COMPUTER INSTRUCTION

Learn new skills with classes on Microsoft Word and Excel, Google Drive, Buying and Selling on eBay, Internet Safety and using your Smartphone. Coming soon: Travel Apps and Cutting the Cable Cord. wheatonlibrary.org/calendar

BUSINESS RESOURCE CENTER (BRC)

Broaden your business horizons with our monthly classes, book discussions, workshops and roundtables. Our Business Specialist is available for questions and assistance. Business databases available in the library and remotely with a WPL card include Value Line and Morningstar; ReferenceUSA and Demographics Now; Lynda.com and Small Business Builder. wheatonlibrary.org/brc

GENEALOGY AND LOCAL HISTORY

Research your roots using our print collection of over 3,000 books and magazines, or our 9 genealogy databases, including America's Obituaries and Death Notices, Ancestry.com Library Edition (available in the library only), and the Chicago Tribune Historical Edition. DAR and DuPage County Genealogical Society volunteers, or our specialist, can help. wheatonlibrary.org/genealogy

STUDY ROOMS

Need some quiet space to work or a place to have a small conference? Our 9 study rooms provide an ideal location. Reserve in person, over the phone or online at wheatonlibrary.org/studyrooms

“ I hear so much about how no one uses libraries and I am so happy that our community knows what a treasure our library is. We would be LOST without it.”



special services



NOTARY • PROCTORED EXAMS
HOMEBOUND SERVICES • DATABASES

549 attended 72
computer classes

STUDY
ROOMS:
5,677
logins

BRC
458 attended
41 programs

youth services

EARLY CHILDHOOD CENTER (ECC)

We offer activity centers and early literacy resources that contribute to kindergarten readiness and success in school. Children build with giant blocks, play with puzzles and Legos, and work on crafts to help develop fine and gross motor skills. ECC programs include:

- Preschool and Community Resource Fair
- Storytime classes
- Wheaton Lion's Club vision screening
- Spanish storytime
- Theater, music, and art programs
- Monthly Parent Council meetings

FAMILY PROGRAMS

- Family Lego Night
- International Games Week
- Movies
- Cardboard Craziiness
- Ugly Holiday Sweater Competition
- Family Sewing
- Stop Motion Creation
- Lincoln and Thanksgiving
- Cosley Zoo presents Home Sweet Habitat
- Kids and Teens Craft Sale
- Sensory Movies for children of all abilities

TWEEN CENTER

Upper elementary school students can play games, solve the weekly challenges, create at the Lego table, use computers and other STEM materials, and read by our fireplace. Tween programs include:

- Battle of the Books
- March Madness: Book Edition
- Sewing machine classes
- Annual Harry Potter party
- Book discussions and after school clubs
- Scratch and Minecraft classes

26,413 children and adults
ATTENDED
788 programs

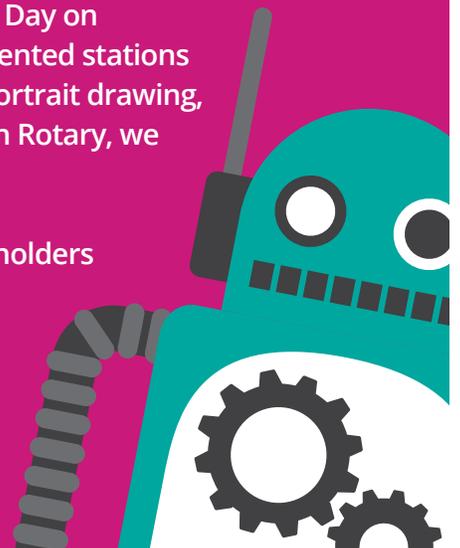
HIGHLIGHTS

Ice Cream Social WPL hosted its first Ice Cream Social on Saturday, June 9. Over 430 ice cream treats and refreshments were enjoyed by more than 600 attendees. Children also had fun with hula hoops and games as they danced along with the Steel Crazy Band.

Maker Day Nearly 600 people attended our first Maker Day on Saturday, Oct. 20. Sixteen local makers and STEAM experts presented stations including woodworking, binary code jewelry, coding, robotics, portrait drawing, and more. Thanks to the Friends of the Library and the Wheaton Rotary, we offered giveaway t-shirts and raffle prizes to attendees.

Museum Adventure Pass 250 Wheaton cardholders received free admission or a discount at a cultural destination.

1,000 Books Before Kindergarten 200 children birth to entering kindergarten participated in our year-round program to expose children to as much reading as possible before they start elementary school.



teen services

TEENSPACE

We continue improvements to make the Teenspace welcoming and interactive. New tables and chairs were added that can be put together, taken apart, and moved around for the best use of the space. Teens stop by to study, play games, and share their art on our chalkboard walls.

TEEN PROGRAM HIGHLIGHTS

Teens learned new skills and got creative in Sewing Basics, Coding Club and Video Creation Club.

TEENSPACE BLOG

The Teenspace blog highlights book lists, book reviews, and teen book recommendations.

wheatonlibrary.org/teenblog

TEEN BOOK MATCH (NEW!)

Need something new to read? Fill out our form (online or in the Teenspace) and we'll get back to you with personalized book suggestions.

wheatonlibrary.org/tbkm



“ I like how it’s physically organized for various needs, love the programming, appreciate the knowledge and helpfulness of resource staff, grateful for availability of materials and hours of operation.”



1,265 teens participated
in **188** programs

outreach: **27** visits
met with **1,947** attendees

Did You Know?

Teens can check out laptops for in-library use with their school ID at our Tech Center.



2,491 visits to
Teenspace blog

122 VIDEO GAMES
CHECKED OUT
1,733 TIMES

community

ARTS & CULTURE CENTER

Located on the main floor, this space features two gallery exhibit walls, one moveable 3-panel display wall, and three display cases in addition to programming and exhibit space. We also invite local organizations to hold an information table in this space to promote their mission and engage with the community. Contact us at communityengagement@wheatonlibrary.org for more information on displaying in the library.

PROGRAMS

WPL's programs for adults include lectures on history, art, culture, Make & Take arts and craft projects, living history performances, cooking demonstrations, financial literacy, and more. In Fall 2018, we highlighted the Bicentennial of Illinois with programs, trivia contests, and prizes. To see our program guide and to sign up for eNews (our weekly newsletter), visit wheatonlibrary.org/program-guide

CONCERTS

Sunday Concert Series

- One concert each month from September-April on Sunday afternoons.

Summer Concerts Series

- One outdoor concert a month from June-August on Tuesday evenings on our West Plaza.

BOOK DISCUSSION GROUPS

WPL features a book group for everyone. The Contemporary Fiction group offers 3 meetings to choose from. Those interested in nonfiction should check out True Story Book Club. Business-minded patrons can attend Biz Books Review. We also feature a special book club for new moms that meets in Downtown Wheaton. wheatonlibrary.org/bookgroups



outreach

We have been out in the community more than ever this year: WPL booth at Taste of Wheaton and the French Market • New Moms Book Club in Downtown Wheaton • Book discussions at Marian Park and Travanse Living • 4th of July Parade • Downtown Wheaton scavenger hunt • 2018 U.S. Senior Women's Open Championship

5,649 ATTENDED **240**
PROGRAMS

548
PEOPLE
ATTENDED
56 BOOK
DISCUSSIONS

12
concerts
1,183
attendees



225 N. Cross Street
Wheaton, IL 60187
630-668-1374

wheatonlibrary.org



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Organization
U. S. Postage
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Permit #1932

ECRWSS RESIDENTIAL CUSTOMER

Photo Policy: Wheaton Public Library reserves the right to photograph program participants. These photos are used solely to promote library programs and services. By attending an event, you are allowing WPL the right to take and use photographs of yourself or your family. Please notify a staff member if you do not wish to be photographed.



friends of the library

The mission of the Friends of the Wheaton Public Library is to promote public use and community support for the library, to foster appreciation of its value as a cultural and educational asset to the community, and to focus public attention on the resources, services, facilities, and needs of the library.

WHAT FRIENDS DO

- Sponsor/volunteer at events
- Sponsor fundraising activities such as Used Book Sale, Media Sale and Holiday Book & Gift Sales.
- Provide a **Book Nook** for patrons to shop throughout the year.

wheatonlibrary.org/friends



FROM ITS START IN
2003 to 2018

THE FRIENDS HAVE
RAISED MORE THAN

\$617,000

THROUGH BOOK SALES

MORE THAN **90%**
OF THAT TOTAL
HAS GONE DIRECTLY
TO THE LIBRARY.

FRIENDS
of
Wheaton Public Library

Be a Part of Our Future

We have established a **WPL ENDOWMENT FUND** in partnership with the DuPage Foundation. This allows individuals to make contributions to a permanent Wheaton Public Library fund that will grow and help meet the future needs of the Library. Contact us at 630-868-7590 or email foundation@wheatonlibrary.org for more information.